

<i>Document Name</i>	DSC-ID Login System FAQ	<i>Update</i>	2024/10/6
<i>Function Name</i>	1.DSC-ID Login System FAQ	<i>ver</i>	3.0

1.DSC-ID Login System FAQ

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101. General use of DSC-ID and login

Q101002: I forgot my DSC-ID.

A: Tell the DSC-ID inquiry desk (with specific contact information) how to verify your identity when obtaining a DSC-ID, and follow the instructions.

Q101003: I forgot my password.

A: Please reset your password from the password reset request page.

Q101004: What is the official name of DSC-ID? 。

A: It stands for Denso Security Center ID.

Q101005: Is the ID for Windows logon and DSC-ID the same ID?

A: No, sir, it's not.

Q101009: I am unable to request a password reset.

A: Contact the DSC-ID Help Desk and ask them to reset your email address. Please contact the DSC-ID Help Desk and ask for a reset.

Q101010: How do I reset my DSC-ID password?

A: "To reset your password, go to the "Password Reset Request Page" and click on the "Password Reset Request" link.

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Q101013: Can I continue to use DSC-ID even though an external employee (temporary worker, contractor, etc.) has been transferred?

A: Yes, you can.

If there is no change in the content of the outsourced work, you can continue to use the service.

Q101015: Can I use the DSC-ID of another person who is performing the same task?

A: No. Do not share your DSC-ID with others.

Do not share your DSC-ID with others.

Q101022: How can I change my registration details for Denso employees and group employees?

A: As before, please fill out the Excel file and send it to the counter.

Q101023: I have returned from a secondment, and the information in my DSC-ID, such as my affiliation and e-mail address, is the same as the information in the secondment.

A: Denso employees will be changed in the monthly update of the Yellow Pages.

However, if the information is for a seconded employee, it can be changed by submitting a request for attribute change.

Q101024: Can I use an email address registered by someone else as a shared email address?

A: No. You cannot use an email address that is already registered with another DSC-ID.

You cannot use an already registered email address with another DSC-ID.

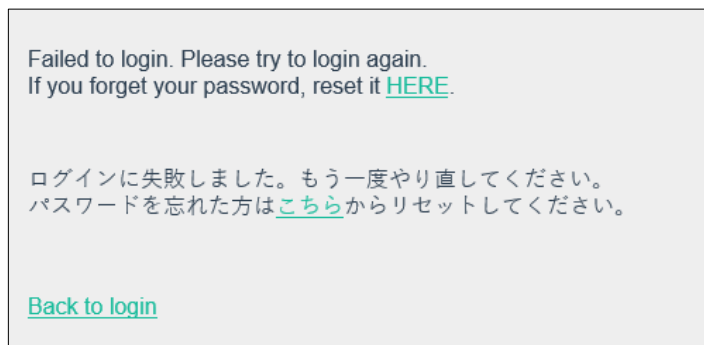
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Q109003: The message “Number of incorrect password entries exceeded the limit” was displayed.



A: This message will appear if you have failed to enter your password five times in a row.
To reset your password, go to the “Password Reset Request Page” and click on the “Password Reset Request” link.

Q109005: “Login failed. Please try again.” was displayed.

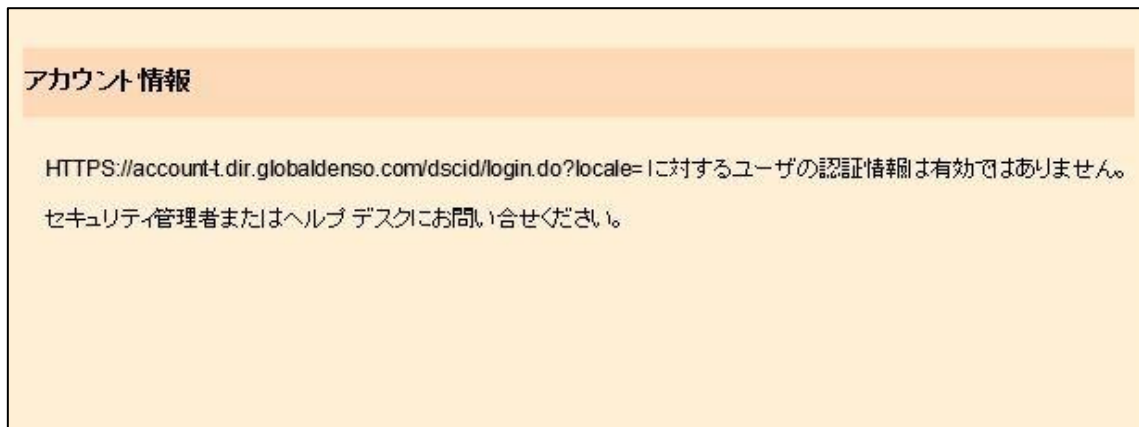


A: The DSC-ID you entered is incorrect, or the password you entered is incorrect.
If you have forgotten your password, please click “here” on the screen to reset it, and then log in again.

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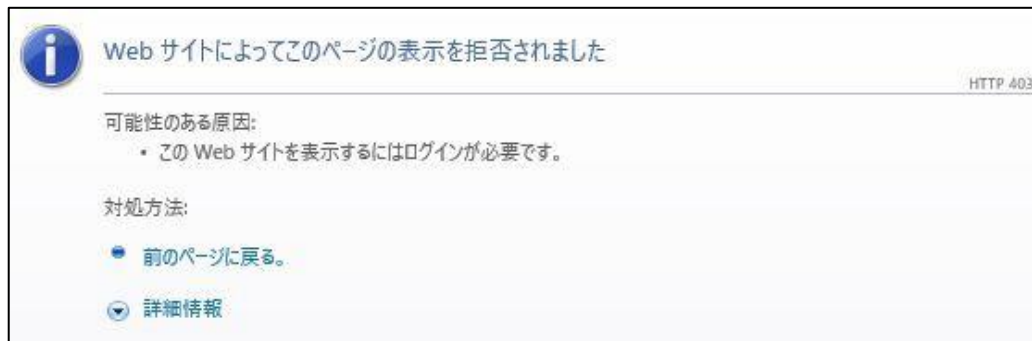
Q109006: “Account Information”.

“The user’s credentials for HTTPS://account-t.dir.globaldenso.com/dscid/login.do?locale= are not valid.” The following message was displayed.



A: The DSC-ID may not exist. Please contact the Help Desk.

Q109007: “The message ”The web site has refused to display this page.(HTTP 403)”



A: The URL you accessed is wrong.